Wrapping up another successful year at the Foundation of Chatham-Kent Health Alliance (CKHA) always gives us a great opportunity to pause and reflect on the generosity and the immense support of our community.

To date, we are more than halfway through PHASE 1 of the Future in Focus – CKHA Diagnostic Imaging Equipment Renewal Campaign with more than $3.8 million raised towards our $6.9 million fundraising goal. This outstanding achievement is directly attributed to you, our generous supporters. Without you, we would not be able to reach these milestones…so, thank you for choosing to support our efforts – we are very grateful.

In this year’s Annual Report, we are excited to provide you with:

- An update on the CKHA Diagnostic Imaging Equipment Renewal Campaign, including the purchase of a new Bone Densitometer for the Diagnostic Imaging Department!
- Our annual overview of your donor dollars at work with several important pieces of equipment purchased for various departments throughout CKHA
- Highlights from the grand opening of the Dr. Don Patterson Learning Centre – a wonderful tribute to a dedicated volunteer, supporter and advocate for healthcare in our community
- And finally, two inspiring stories about individuals who have given back to their community through volunteerism and fundraising

We are so fortunate to have access to quality healthcare close to home, 24 hours a day, seven days a week. Thank you for making the Foundation of CKHA your choice of choice and for supporting our efforts to provide CKHA with the resources they need to provide continued quality care for every resident of Chatham-Kent.

As always, it is a pleasure and an honour to work with you.

With sincere appreciation,

Dr. Cassie Harnarine
Chair, Board of Directors
Foundation of CKHA

Message from Board Chair & Executive Director

REACHING MILESTONES... BECAUSE OF YOU

<table>
<thead>
<tr>
<th>Project Description</th>
<th>Contributions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Foundation of Chatham-Kent Health Alliance</td>
<td>$517,252</td>
</tr>
<tr>
<td>CKHA Diagnostic Imaging Equipment Renewal Campaign</td>
<td>$1,930,000</td>
</tr>
<tr>
<td>CKHA Oncology Patient Parking Program &amp; CKHA Oncology Gift Basket Program</td>
<td>$17,852</td>
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<tr>
<td>Orthopaedics</td>
<td>$9,106</td>
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<tr>
<td>Palliative Care &amp; Continuing Care</td>
<td>$7,271</td>
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<tr>
<td>Physician Recruitment</td>
<td>$18,750</td>
</tr>
<tr>
<td>Rehabilitation</td>
<td>$1,260</td>
</tr>
<tr>
<td>2015 Stroke Survivor Congress</td>
<td>$5,000</td>
</tr>
</tbody>
</table>

Total Contributions: $2,490,405

Foundation of Chatham-Kent Health Alliance

Dr. Don Patterson Learning Centre 310,000
Emergency Department-Chatham Campus 3,035
Emergency Department-Sydenham Campus 103,263
Laboratory 23,906
Maternal Newborn 8,832
Mental Health 760
Oncology, CKHA Oncology Patient Parking Program & CKHA Oncology Gift Basket Program 17,852
Orthopaedics 9,106
Palliative Care & Continuing Care 7,271
Physician Recruitment 18,750
Rehabilitation 1,260
2015 Stroke Survivor Congress 5,000

St. Joseph’s Hospital Foundation of Chatham

CKHA Diagnostic Imaging Equipment Renewal Campaign 1,065
St. Joseph’s Hospital Statue Repairs 7,132

Total Contributions: $2,490,405

St. Joseph's Hospital Foundation of Chatham

2015-2016 Breakdown of Contributions to CKHA

YOUR DONOR DOLLARS AT WORK

• An update on the CKHA Diagnostic Imaging Equipment Renewal Campaign, including the purchase of a new Bone Densitometer for the Diagnostic Imaging Department!

With sincere appreciation,

Michael Grzebien-Huckson
Executive Director
Foundation of CKHA
On October 15, 2015, the Foundation of CKHA and CKHA had the privilege of honouring long-time Chatham-Kent resident, local healthcare advocate and physician, Dr. Don Patterson, at the grand opening of the new learning centre at CKHA’s Chatham Campus named in his honour.

The Dr. Don Patterson Learning Centre is a space dedicated to all CKHA Learners - a place where healthcare students, residents and their mentors and teachers can gather, learn and network. Featuring meeting/training rooms, a simulation lab, call rooms and a lounge, among other amenities, the Dr. Don Patterson Learning Centre is a unique and wonderful addition to CKHA.

**About Dr. Don Patterson**

Born and raised in London, Ontario, Dr. Patterson graduated from Western University’s Faculty of Medicine and interned and trained in General Surgery at Mount Carmel Mercy Hospital in Detroit, Michigan. He opened a General Surgery practice in Chatham in 1959 and served as Chief of Surgery at St. Joseph’s Hospital for 25 years. Dr. Patterson also served as the Team Doctor for the Chatham Jr. Maroons for 25 years. In 1999, Dr. Patterson retired from his General Surgery practice, but continued clinic work until 2010.

*Source: ckphysiciantribute.ca*

**Legacy of Giving**

Dr. Patterson has been integral to the success of the Foundation of CKHA’s fundraising efforts. He has generously and selflessly donated his time and talents to the St. Joseph’s Hospital Foundation Board of Directors (1991 to today); the Foundation of CKHA’s Board of Directors (2002-2008), and the Foundation of CKHA’s Annual Pro-Am Golf Tournament Steering Committee (2005 to present) and Annual Doctor Appreciation Day Steering Committee (2005 to 2015).

Dr. Patterson is a recipient of a Chatham-Kent Senior Achievement Award and was awarded the Foundation of CKHA’s first Outstanding Volunteer Award, among many other personal and professional achievements.

**Thank You**

Without the very generous support of Dr. and Mrs. Patterson and the Patterson Family as well as their close friends and loved ones, and community supporters, the development of the Dr. Don Patterson Learning Centre would not have been possible. Generous contributions to this project were also received from Keith and Kern Graham, The Schulich School of Medicine & Dentistry – Western University, Freedom 55 Financial, a division of London Life Insurance Company, RBC Foundation and Comiskey Limited Insurance Adjustors.

To make a donation to the CKHA Diagnostic Imaging Equipment Renewal Campaign today, please visit www.foundationckha.com, call 519.436.2586 and/or complete the enclosed donation card and send it to the Foundation of CKHA, using the postage-paid envelope.

*Source: ckphysiciantribute.ca*

**Your Help is Needed!**

To make a donation to the CKHA Diagnostic Imaging Equipment Renewal Campaign today, please visit www.foundationckha.com, call 519.436.2586 and/or complete the enclosed donation card and send it to the Foundation of CKHA, using the postage-paid envelope.

*Source: ckphysiciantribute.ca*
RAISING FUNDS TO SUPPORT ONCOLOGY PATIENT PARKING

Since 2012, Chris McLeod, Morning Show Host, CKSY, has been working hard to raise funds for an important Foundation of CKHA initiative that is fulfilling a unique need and helping to alleviate a financial concern for patients receiving care at CKHA.

The CKHA Oncology Patient Parking Program provides free parking to Oncology Patients receiving treatment at CKHA and through the generosity of Chris and his fellow supporters within the community, this program is having a significant impact with parking fees covered for approximately 300 patient visits every month.

The Foundation of CKHA is very grateful for Chris's efforts through his Annual Nik McLeod Moustache Memorial Golf Tournament and the Ford Drive4UR Community Event (an event Chris has hosted in conjunction with Victory Ford Lincoln Sales Ltd. for the past two years), which together have raised more than $7,620 to date for the CKHA Oncology Patient Parking Program in addition to his work on the Foundation of CKHA's Community Development Committee.

If you would like to make a contribution to the CKHA Oncology Patient Parking Program, please visit www.foundationckha.com or call 519.436.2536.

OUTSTANDING VOLUNTEER

After 12 years on the Foundation of CKHA’s Board of Directors, long-time Board Member and volunteer, Sandra Denomy, will be stepping down.

During her tenure on the Board, Sandra has served in several capacities, including Member (2004-2008), Secretary/Treasurer (2008 to 2010), 2nd Vice Chair (2010 to 2011), 1st Vice Chair (2011 to 2013), Chair (2013 to 2014) and Past Chair (2014 to 2015).

Sandra will remain on the Sydenham District Hospital (SDH) Foundation Board of Directors of which she has been a Member since 2003 as well as on the Foundation of CKHA’s Governance and Board Development, Finance and Audit and Community Development Committees.

At the Foundation of CKHA’s Donor Appreciation Event in June, Sandra was awarded a Janet Cook Outstanding Volunteer Award on which Michele Grzebien-Huckson, Executive Director, Foundation of CKHA, remarked, “Sandra’s generous contributions as a volunteer and local healthcare advocate continue to have a significant impact on our community. It has been a pleasure to have the opportunity to work alongside Sandra for the past 13 years and we sincerely thank her for her significant donation of time and talents to the Foundation of CKHA and the SDH Foundation.”

Complete Audited Financial Statements for Foundation of Chatham-Kent Health Alliance and St. Joseph’s Hospital Foundation of Chatham are available upon request.

Complete Notice to Reader Financial Statements for Sydenham District Hospital Foundation and The Public General Hospital Foundation of Chatham are available upon request.
BECAUSE OF YOU…

$123,490 raised through 2015/2016 Signature Events

Direct Mail Appeals raised $119,198 in 2015/2016

More than 2,000 volunteer hours contributed in 2015/2016

In 2015/2016 $1.2 MILLION raised for the

2015/2016 Staff 50/50 Lottery raised $9,377

Thank you for your support!

For more information on how you can make a gift to the Foundation of Chatham-Kent Health Alliance (CKHA) or to learn more about the Foundation of CKHA’s Board of Directors, current campaigns, giving programs, special events, volunteer opportunities and much more, please visit www.foundationckha.com.

Thank you for your support!

Chatham Campus & Mailing Address:
9 Ursuline Ave., PO Box 2030
Chatham, ON  N7M 5L9

Sydenham Campus:
325 Margaret Ave.
Wallaceburg, ON

Charitable Registration #: 86741 3460 RR0001
"Dear June"
2015/2016 Annual Report
You possess those traits, characteristics and values that cannot be learned but are an integral part of what makes you human. Keep on doing what you did for my loved one. Patients and families will be forever grateful to you.

~ Grateful Family Member ~

Message from
PRESIDENT & CEO
AND ALLIANCE CHAIR

This year, in honour of the ongoing shift to patient-centred, patient-driven care, we chose to share our annual update with the community through the voice of “Susan”. Susan’s a fictional character but her letter to update a loved one about mom’s recent hospital stay reflects many of things we hear from our patients throughout the year. In fact, last year we documented over 373 thank-you cards from grateful patients and their loved ones. These are a welcome opportunity to celebrate our successes and to seek areas to improve our organization and the care we provide. Moreover, they offer a deserving tribute to our entire team’s contribution to making CKHA an exceptional community hospital.

Colin Patey
President & CEO

Brenda Richardson
Chair, Alliance Board of Directors

Chatham Campus:
80 Grand Ave. W., PO Box 2030
Chatham, ON N7M 5L9

Sydenham Campus:
325 Margaret Ave.
Wallaceburg, ON N8A 2A7

A partnership of Public General, St. Joseph’s and Sydenham District Hospitals

DISPONIBLE EN FRANÇAIS
It was a difficult time having Mom go into the hospital. It happened suddenly, was overwhelming and scary—she was really sick. You know, I learned there are windows of opportunity for critically ill patients to get fast and life-saving care after arriving at the hospital in an Emergency. It was a difficult time having Mom go into the hospital. It happened suddenly, was overwhelming and scary—she was really sick. You know, I learned there are windows of opportunity for critically ill patients to get fast and life-saving care after arriving at the hospital in an Emergency.

Every day, I was amazed at the team of people who helped us nurture Mom back to health and, finally, home. They were kind, considerate and really listened to what Mom wanted. I don’t know how they do it, but I have a feeling that the hospital works hard to support the staff and physicians to do good work. When I was walking around the lower level one day, I came across the Don Patterson Learning Centre, which is a brand new learning space. That day I saw staff gathering in a fake patient room to practice their skills. It was very comforting to me that we were constantly surrounded by highly skilled experts and leaders who maintain their skills while being committed to Mom’s quality of care.

The new simulation lab helps all members of CKHA’s team to practice their skills in a life-like environment. In 2015, CKHA hosted over 70 participants for a Clinical Skills refresher Day. CKHA’s a four-time gold recipient of the Quality Healthcare Workplace Award. Four individuals from all levels of the hospital also received recognition from external organizations.

Employee engagement surveys show over 80% of respondents rate CKHA as a good, very good or excellent place to work.

Patients

It was a difficult time having Mom go into the hospital. It happened suddenly, was overwhelming and scary—she was really sick. You know, I learned there are windows of opportunity for critically ill patients to get fast and life-saving care after arriving at the hospital in an Emergency. I also found out how well CKHA does at identifying them and mobilizing teams to help those in need.

Thankfully, she didn’t encounter any unnecessary setbacks in hospital. She’s home now and slowly making the journey back to full health. Looking back, I’m grateful for the care she received.

People

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I've lived in this community my whole life and I really didn't understand what we have in the Alliance until Mom's health declined. It's hard to explain it, but we felt Mom was safe and well cared for. We saw updates on boards in all the areas she spent time in, sharing with us aspects of their performance. It made us feel good to see that there was commitment to identify areas of improvement and to work on them as a team.

One day, I picked up the hospital’s newsletter and read about a concept called “Bright Idea” - started and led by frontline staff. Apparently, it's a process that celebrates everyone's ability to help improve everything from patient outcomes to performance... just so cool.

You know, I truly believe that food soothes the soul. When Mom was in Complex Continuing Care (CCC), they had these incredible specialty dinners that were so good, I ordered one to take home.

Innovation

Seems like we've got a pretty creative group here at CKHA.

I saw housekeeping staff using Blackberry smartphones to communicate; other areas using iPads to videoconference with other healthcare teams, and I was thrilled when Mom arrived and went home. Her doctor got an electronic notification telling the office what was happening. I also saw a staff-led tour; they were showing all the exciting projects going on at the hospital that are improving patient care. It seems like they really encourage their teams to be innovative and creative.

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Before we left, someone from the pharmacy team reviewed all of Mom's meds with us to be sure we all understood what to do when we got home. That was really helpful. I can't imagine how Mom or I would've figured it out properly on our own.

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FINANCIALS

Chatham-Kent Health Alliance
Statement of Operations year ended March 31, 2016

For complete audited statements, please go to www.ckha.on.ca

Deficiency of revenue over expenses from hospital operations
$(999,993)

Total deficiency of revenue over expenses
$(3,682,291)

Ministry of Health and Long-Term Care
$118,479,448

Patient revenue from other payors
$15,187,377

Recoveries and miscellaneous
$4,059,267

Differential and co-payment
$2,015,534

Amortization of deferred capital contributions
$419,471

Revenue (Hospital Operations)
$140,161,097

Wages and benefits
$87,531,404

Supplies and expenses
$18,463,598

Medical staff remuneration
$16,692,571

Medical & surgical supplies
$6,801,695

Drugs & medical supplies
$4,817,394

Contracted services
$4,462,643

Amortization of equipment
$2,289,670

Bad debts
$46,046

Interest
$56,069